



# **CANCELLATION POLICY**

## CANCELLATION POLICY WILS

Restaurant Wils, Stadionplein 26, 1076 CM Amsterdam

For all table reservations in the restaurant, we ask for a deposit of €25 per person. This deposit will be deducted from the total bill. We apply the following conditions for canceling a reservation:

### **1 TO 4 GUESTS**

- Lunch reservations (starting from 12:00) can be canceled free of charge until 09:00 on the day of the reservation
- Dunch reservations (starting from 3.30 pm) can be canceled free of charge until 12.30 pm on the day of the reservation.
- Dinner reservations (starting from 6 p.m.) can be canceled free of charge until 3 p.m. on the day of the reservation

After that, we reserve the right to charge the amount of €25 per canceled person.

### **5 TO 7 GUESTS**

Reservations for lunch, dunch and dinner can be canceled free of charge up to 24 hours in advance.

You can deduct the reservation in terms of number of guests free of charge up to:

- Lunch reservation (starting from 12:00 pm) until 9:00 am on the day of the reservation
- Dunch reservations (start from 3:30 pm) until 12:30 pm on the day of the reservation
- Dinner reservations (starting from 6 p.m.) until 3 p.m. on the day of the reservation

After that, we reserve the right to charge the amount of €25 per canceled person.

### **GROUP BOOKINGS FROM 8 PERSONS**

- In case of cancellation 7 days or less before the reserved time, the guest will owe 50% of the total deposit
- In case of cancellation 3 days or less before the reserved time, the guest will owe 100% of the total deposit
- Up to 9:00 am on the day of the lunch reservation and 1:00 pm on the day of the dinner reservation, partial cancellation (deducting the reservation in terms of persons) is free of charge. After that, we will charge the amount of €25 no-show fee per canceled person. After that, we reserve the right to charge the amount of €25 per canceled person.

### **(SEMI)PRIVATE DINING RESERVATIONS**

Reservations for the (semi) private dining are confirmed with a deposit of 50% of the agreed turnover guarantee.

- In case of cancellation 7 days or less before the reserved time, the guest will owe 50% of the turnover guarantee
- In case of cancellation 3 days or less before the reserved time, the guest will owe 100% of the total turnover guarantee
- In the event of partial cancellation (deducting the reservation in terms of persons), the minimum spending remains unchanged

### **BUY OUT RESTAURANT**

- In the event of cancellation 14 days or less before the reserved time, the customer will owe 50% of the pre-agreed turnover guarantee.
- In case of cancellation 7 days or less before the reserved time, the customer will owe 100% of the pre-agreed turnover guarantee.
- In the event of partial cancellation (deducting the reservation in terms of persons), the minimum spending remains unchanged

### **SPECIAL EVENTS**

A deposit of €50 per person is requested. These bookings can be canceled free of charge up to 7 days in advance. In case of timely cancellation, the deposit will be refunded to the guest's account. After that, we will charge the amount of € 50 per no show or canceled person.

### **HOLIDAYS**

During holidays such as Christmas and New Year's Eve, a deposit or credit card authorization is requested to guarantee the reservation. Cancellation is possible free of charge up to 48 hours before the reserved time. After that, we will charge the amount of € 50 per no show or canceled person.